

## **French speakers Hotel Personnel for European Cruise Line**

### **Jobs: [Assistant Waiter](#)**

**Requirements: English-conversational  
French- fluent**

**Experience: minimum 2 Years**

### **Position Description:**

- Assists passengers at embarkation
- Provides a friendly and professional service to the guests in the restaurant and buffet restaurant anticipating and fulfilling their needs
- Must be knowledgeable with the all menu items and ingredients and have sufficient knowledge to answer guest's questions. Goes out of his way to promote the product to be served and has full knowledge of the overall cruise product including activities
- Responsible to explain the menu to guests and follows all procedures to ensure wine sales and as well proper control of the all Inclusive wines
- Responsible to follow the service procedures lay out by Restaurant Management

### **Jobs: [Waiter](#)**

**Requirements: English-conversational  
French- fluent**

**Experience: minimum 2 Years**

### **Position Description:**

- Assists passengers at embarkation
- Provides a friendly and professional service to the guests in the restaurant and buffet restaurant anticipating and fulfilling their needs
- Must be knowledgeable with the all menu items and ingredients and have sufficient knowledge to answer guest's questions. Goes out of his way to promote the product to be served and has full knowledge of the overall cruise product including activities
- Is Fully responsible for the satisfaction of guests on his station and has the ability to coordinate service with his Assistant Waiter, following service procedures and ensuring full guest satisfaction

**Jobs:** [Bar Waiter](#)

**Requirements:** English-conversational  
French- fluent

**Experience:** minimum 2 Years

**Position Description:**

- Ensures punctuality at all times, with the correct standard of grooming and uniform when reporting for duty.
- Prepares service area with sufficient supply of garnishes, straws, stirrers and ashtrays.
- Promotes and maximizes, bar sales in the bars and public lounges, with fast and efficient service.
- Use beverage suggestions when appropriate and up-sell to increase sales and revenue.

**Jobs:** [Bartender](#)

**Requirements:** English-conversational  
French- fluent

**Experience:** minimum 2 Years

**Position Description:**

- Bar service and supervision of service in designated lounge or service area.
- The Bartender will as well help Bar Management supervise the operation and control stock and inventories.
- Simultaneously, he will provide excellent service to passengers and Bar Waiters.
- Ensures the bar/s is stocked to par levels according to the specified bar list.
- Follow the established routines for requisitioning of stores.
- Ensures supplies are well balanced against demand. Consideration must be given to requisitioning dates and special passenger activities, where large amounts of stock may be required.

**Jobs:** [Bellman](#)

**Requirements:** English-conversational  
French- fluent

**Experience:** minimum 2 Years

**Position Description:**

- Responsible for providing friendly and efficient Room service according to
- Company's standards and set up
- Persons carrying out duties of Bellman have to be pleasantly efficient, courteous and sincere when dealing with guests and their requests
- Helps and assists in setting up of the terminal for the embarkation procedure;
- Sets up signs, tables, wheelchairs, decoration details, flags, carpet for suites & VIP counters and plants in terminal (if applicable) and below ship's gangway.
- Coordinates this embarkation set up with Front Desk and ensures he is available for any duties pertaining this if needed and required
- Delivers printed information to guests as required by the Chief Housekeeper or

**Jobs: [Cabin Steward](#)**

**Requirements: English-conversational  
French- fluent**

**Experience: minimum 2 Years**

**Position Description:**

- Greets and assists passengers at embarkation; Collects luggage from the elevator landings and distributes it to the appropriate cabins; Follows up with guests if all luggage has been delivered and informs Assistant Housekeeper or Chief Housekeeper
- Upon embarkation, helps passengers familiarize with cabin facilities and safety instructions provided in folder (such as air conditioning, location of life jackets, muster station, emergency information, light switches, telephone numbers, use of TV).
- Cabin steward/ Stewardess also familiarizes guests with daily programs, various forms available in the folder, Guest Service Directory, daily activities for the embarkation day, welcome aboard talk, excursions talk, shows, meal times...

**Jobs: [Cruise Staff & Youth Staff](#)**

**Requirements: English-conversational  
French- fluent**

**Experience: minimum 2 Years**

**Position Description:**

- Responsible for executing programmed quality day and night time activities to ensure the enjoyment of the guests, following the plan set by the Head Cruise Staff.
- Able to adapt and amend activities to suit all ages and types of passengers.

- Always consulting Head Cruise Staff and Cruise Director
- The Cruise Staff/Animators have an artistic background and should be able to perform in that way (sketch, song, dance). They should be a clear speaker and be able to use a microphone.
- Sparkling positive personality, organizational skills, people's ability and creating of pleasant working environment are key factors to success of animation team and final product they offer.

**Jobs: [Gift Shop Attendant](#)**

**Requirements: English-conversational  
French- fluent**

**Experience: minimum 2 Years**

**Position Description:**

- The most important duty of the Gift Shop Attendant is to provide professional and courteous assistance to the clients
- Will Assist Gift Shop Manager in all stages of the Gift Shop operation: receiving of merchandize, distribution of merchandize in storeroom or shops, decoration of the shop, placing of merchandize on the shelves/window displays, professional and courteous service to all clients, maintenance of the shop (cleaning), inventories and preparation of the shop for the following day opening.

**Jobs: [Spa Therapist](#)**

**Requirements: English-conversational  
French- fluent**

**Experience: minimum 2 Years**

**Position Description:**

- The most important duty of the Spa Therapist is to provide Spa guests with a therapy consultation and his/ her chosen treatment ensuring that the highest standards of guest care and professionalism are maintained
- Will assist Spa Manager and Assistant Spa Manager in all stages of the daily Spa Operation.
- Will promote the sales of Retail products sold in the Spa del Mar and to achieve relevant financial target
- Will comply with the standards of appearance and grooming when on duty

**The selection will be at Job Selection office  
from Brasov, Alexandru Odobescu Str. nr.9  
Tel/Fax: 0268 313132; 0268 314314;**

**Send your resume at: [recrutare@jobselection.ro](mailto:recrutare@jobselection.ro)  
For more information about the cruise lines companies and  
to review the specific Job Description please visit our  
website: [www.jobselection.ro](http://www.jobselection.ro)**